



## TipSoft v5 Online

We appreciate your interest in TipSoft v5 Online™.

TipSoft is, by far, the industry leading tip acquisition and management application and has been for the past 12 years.

It is currently being used by over 600 Crime Stoppers programs, schools, universities and LEA's globally, from some of the smallest, up to and including NYPD, LAPD, Chicago, Houston, Toronto, Vancouver and the US Department of Homeland Security. In fact, nine of the ten largest metro areas in both the U.S. and Canada use TipSoft.

TipSoft is an easy to use and highly secured Web 2.0 hosted application readily accessible from any web enabled PC or PDA. No special hardware or software is required and our servers are audited daily by a leading server security firm.

TipSoft isn't just a way to receive and reply to tips – it's a complete tip management solution from A-Z.

**Receive, reply to, query on, disseminate, dispose of and report in detail on all tips regardless of source.**

**Hotline** – All tips received by phone may be easily input and managed within TipSoft. Fully customizable templates are available to help guide the questioning and facilitate quick and consistent formatting of the received information. Simultaneous entry of tips by multiple operators across multiple locations is fully supported.

**WebTips** – Seamless integration of secure and anonymous online tips. Insert our special link on your own website and let our specialized online application do all of the work. You also get full support for uploaded images and Two-Way Dialogue between your agency and the tipster.

**SMS Text Tips** – Receive and immediately reply to text tips from within TipSoft. We pioneered a proven, discreet, simple, seamless, progressive, affordable and effective means of communicating with the younger crowd. Our process uses a single and consistent short code, CRIMES, across all of North America. A custom keyword is also available to your program at no extra charge, i.e. "Text NYPD plus your tip" to CRIMES (274637).

**Unlimited Query** – Quickly and easily find anything in your database. Any and all fields may be searched.

**Filtered Access** – Recipient accounts may be configured to have limited access to the tips within your database. They only see the tips assigned to them upon login and can even be provided access to work the two-way dialogue if desired. As they update the case notes or disposition information... the data is reflected in your master database with no further entry required by your agency.

**Notification** – Receive alerts on each tip via email, text or within the application itself, even when it's running minimized in your taskbar. Optionally receive encrypted copies of each tip via email for redundancy.

**Dissemination** – One click delivery of tips to your custom recipient list. Tips are sent directly from our server by secure email or fax. All deliveries are logged in our audit section for full accountability of who did what with the info, and when.

**Disposition** – Easily track the status of each tip, the final outcome and arrests, cases cleared, property recovered, etc.

**Reporting** – Summary and detailed reporting available with extensive filtering capabilities and multiple output options.

**E-Transfer** – Secure delivery of encrypted tips. Receive tips automatically into TipSoft from our partner call centers and send or receive tips to/from any other TipSoft users worldwide if the tip happens to pertain to a different jurisdiction.

**PC Access** – Unlimited users may access and fully manage their tips from anywhere via any internet equipped PC.

**PDA Access** – Securely and remotely access all tips received, regardless of source. View and reply to any WebTip or Text Tip along with delivering the report via fax or email to any of your recipients.

Please review the included documentation for more detailed information on the TipSoft line of products. Let us know if you have any questions and we look forward to hopefully adding you to our rapidly growing list of satisfied TipSoft users.